Applying for benefits

AI can help you understand government benefit applications, make sense of official letters, and check official websites safely by explaining processes step by step in plain English.

Use the following prompts to get suggestions on dealing with official letters and online applications.

- How do I apply for benefits online?
- Explain Pension Credit to me.
- What documents do I need to claim a benefit?
- Help me understand this letter from the DWP or HMRC.
- Is this website safe?

The results might be what you need but they won't be personal to your situation or specific concerns.

You can add more detail to the prompt to improve the result. For example, your age, household situation, or the specific letter or form you received (such as Pension Credit, Attendance Allowance, or Council Tax Support).

Never include sensitive personal details like your National Insurance number, bank details, or full name.

Try using the following prompts and compare the results to the previous ones.

- Explain what Pension Credit is in simple, plain English without any complicated jargon.
- What steps do I need to follow to apply for a benefit on the official GOV.UK website, and what documents will I need to have ready?
- How can I tell if a website, text message, or email about government benefits is genuine and official, rather than a scam?
- How do I take a clear photo or scan of a document so it meets the requirements for an online benefits application?
- Write a simple step-by-step checklist I can follow to apply for Pension Credit online.

Try making changes to the prompts and see how they affect the suggestions.